

Asheville-Buncombe Homelessness

Assistance and Resources

(Letters in **bold** indicate bus routes: **E1 W2** etc.)

As of 06/27/2019

NC 2-1-1 Help Starts Here

Your connection to community services including food, housing, health services, counseling, senior services and more. Service is free, 24/7, and confidential. For assistance dial 2-1-1, 828-252-4357, or visit our website at www.nc211.org for information and resources.

Su conexión a servicios comunitarios. Servicio es gratis, 24/7, y confidencial. Para ayuda marque 2-1-1, 828-252-4357, o visite nuestro sitio de web a www.nc211.org para más información.

SHELTERS/REFUGIOS

Steadfast House (Women/children) 259-5365
ABCCM Veterans Restoration Quarters E2
1329 Tunnel Rd (Men, including non-veterans)
abccm.org 259-5333
Center of Hope, Salvation Army 253-4723
204 Haywood St., **W3, W4, W5**
(Men, women, families)
Helpmate (Domestic Violence) 254-0516
Room in the Inn 252-8883
(Women, call Homeward Bound)
Trinity Place: Runaway & Homeless Youth Shelter
12 Ravencroft Dr., Youth Ages 7-17 253-7233
WC Rescue Ministries W3 W4 W5 254-0471
(Men, women, & women with children)
225 Patton Avenue westerncarolinarescue.org

DAY PROGRAM/PROGRAMA DE DÍA

AHOPE at 19 N Ann St. **W3 W4 W5** 252-8883
Mon-Fri 8AM-3PM, Wednesday till 11:30am
Help in connecting with community services, such as food stamps, SSD/SSI disability, housing programs and basic needs. Also mailing address, storage bin, showers, restrooms, telephone use. Coffee and snacks provided.

FREEMEALS/COMIDA GRATIS

ABCCM 24 Cumberland Ave., **N, N3** Cross I-240 at Montford Ave., Lunch Mon-Fri 11AM-3PM
AHOPE (See Day Program) **W3, W4, W5**
Self-serve food every morning Mon-Fri 8AM-3PM and Wednesday 8AM-1 1:30AM
Channel of Grace at Pritchard Park **N, E1, E2**
Breakfast Sun 8:45AM-9:45AM
Church of the Advocate/The Red Door
60 Church St. at Trinity Episcopal Church **E1, E2**
Breakfast Tuesday 10AM with counseling and nurse's station and Lunch Sun 2:30PM with nursing station and shoe closet
First Baptist Church 5 Oak St. **E1, E2** Thursdays 12P
Food Not Bombs at Pritchard Park, Saturday 2P and Sun 12:30-2PM
Foster ACS 375 Hendersonville Rd. **S3**
Breakfast Tuesday 7AM-8AM 274-2014 ext. 316
Haywood St. Congregation W3, W4, W5
297 Haywood St., Wednesdays 10:30AM-1PM (clothes and haircuts) Sunday 1:15PM-3:15P
Least of These Ministries at Trinity Episcopal Church., Breakfast on Saturday 8:30AM-10AM
Sonrise Community Outreach W3 1543c Patton Ave., Breakfast Saturday 7AM-9:30AM. Shuttles available from AHOPE and local shelters.
12 Baskets Café 610 Haywood Rd **W1, W2**
Lunch Mon-Fri 11AM-1PM
WC Rescue Mission 225 Patton Ave. **W3, W4, W5**
Lunch Mon, Tue, Thu, Fri at noon, Dinner daily at 4:30PM-5:30PM

WATERFOUNTAINS/FUENTES DE AGUA

Aston Park S.French Broad Ave & Hilliard **S4**
Pack Square Park Pavilion at corner of College and Market St. **E1, E2**
Pritchard Park near corner of Patton Ave. and Haywood St **N, E1, E2**

VETERAN SERVICES/SERVICIOS PARA VETERANOS

Aura Home (female veterans only) 771-6979
National Call Center for Homeless Veterans- VA 877-424-3838
NC Serves- Veterans and Families 855-962-8387
Homeless Veteran Assistance (See VA Med Center above) walk-in clinic, case management, transitional housing and outreach program.
Supportive Services for Veterans Families (SSVF)
Housing and case management. 772-2847
Veteran's Services- Buncombe Co. 250-5726

RESTROOMS/BAÑOS

AHOPE 19 N Ann St. (See Day Program) **W3, W4, W5**
ART Station 49 Coxe Ave. (See Transportation)
Asheville Police Department Off. 100 Court Plaza **E1 E2**
Buncombe County Courthouse 60 Court Plaza
Mon- Fri 8:30AM-5PM
Health & Human Services 40 Coxe Ave.
Mon-Fri 8AM-5PM
Pack Square Park Pavilion at corner of College & Market Streets **E1, E2**
Apr-Oct 9AM-9PM, Nov-Mar 9AM-6PM

SHOWERS/DUCHAS

AHOPE 19 N Ann St. (See Day Program)
WC Rescue Mission 225 Patton Ave 254-0471
Monday, Wednesday, Friday 1-3PM **W3, W4, W5**
Foster ACS 375 Hendersonville Rd **S3**
Tuesday 7AM-11AM

FREECLOTHING/ROPA GRATIS

ABCCM 24 Cumberland Ave. N of I-240 near Montford Ave. **N, N3**
Beloved No clothing provided. Camping gear available with Street Bus. 10 N. Market 242-8261
Church of the Advocate 60 Church St. "Red Door" at Trinity Episcopal. Shoes/socks provided: Sunday 2:30PM and Tuesday 9:30AM
Foster ACS 375 Hendersonville Rd. **S3**
Tuesday 9AM-11:30AM
Haywood St. Congregation 297 Haywood St.
Wednesday 10:30AM-1PM **W3, W4, W5**
WC Rescue Mission 225 Patton Ave. Tuesday and Friday 1PM-3PM **W3, W4, W5**

TRANSPORTATION/TRANSPORTACIÓN

ART Bus Station at 49 Coxe Ave. 253-5691
Schedules, maps, & passes at office. See map for fare free zone downtown. www.ridetheheart.com
Mon-Fri 6:00AM-9:30PM
Saturday 7:00AM-9:30PM
Sunday and holidays 8:30AM-6:00PM
Limited Sunday service on some routes. Limited or no service on holidays. Inquire for details.
Fare: \$1 cash for ride & transfer, \$20 for calendar monthly pass. Discount fares for seniors (65+), disabled, and Medicare recipients.

Mountain Mobility 250-6750
Three **Trailblazer** routes for anyone that needs to connect/extend beyond ART bus routes (North Buncombe, Black Mountain, and Enka-Candler).
Mon-Fri only. Cash fare \$0.50 per ride. Schedules online @ buncombecounty.org

Apple Country Transit 698-8571
Asheville ART bus route **S3** connects at the Asheville Regional Airport to the Henderson County **Route 3** which goes to Hendersonville.
Cash fare \$0.75. Schedules & information @ hendersoncountync.org/planning

EMERGENCY/LEGAL SERVICES EMERGENCIA/SERVICIOS LEGALES

Asheville Police Dept., 100 Court Plaza
Emerg: 9-1-1 Non-Emerg: 828-252-1110
Beloved (Homeless Voice) 242-8261
Advocating around public policy & using our gifts to create innovative solutions.
10 North Market., Wednesdays at 1PM.
Buncombe Co. Justice Resource Center
60 Court Plaza., Mon-Fri 8AM-5PM 250-6401
Buncombe Co. Sheriff's Dept. 250-4503
Family Justice Center 35 Woodfin St. 250-6900
Pisgah Legal Services 253-0406
Mon-Fri 8:30Am-5PM pisgahlegal.org
Legal help in non-criminal matters for those who cannot afford a private attorney for basic needs.
PATH 19 N Ann St. 252-8883
Street Outreach and SOAR assistance to unsheltered persons with mental health condition.

HEALTHCARE/ CUIDADO DE LA SALUD

ABCCM Medical Ministry **S4** 259-5339
155 Livingston St., medical and dental care for those who qualify as low income and uninsured.
Medical: Mon-Wed sign in at 9AM and 5PM
Dental: Monday at 2PM
Appalachian Mountain Community Health
***Dale Fell** 7 McDowell St Suite 200 **S3, S6**
Mon-Fri 8AM-5PM 257-4745
***Mays Care Clinic at WCRM** 412-5315
Tuesday and Wednesday 1PM-6PM
***Leicester Health Center** 253-3717
711 New Leicester Hwy. Mon-Fri 7:40AM-5PM
Beloved (Street Medics) 242-8261
Buncombe County Health Dept. 250-5000
40 Coxe Ave.
Haywood Street Respite 575-2477
297 Haywood St., Homeless adults can stay 1-2 weeks after leaving the hospital to finish recovery in a safe and stable environment.
Mission Hospital Emergency Room 213-1111
509 Biltmore **S1**
Steady Collective Syringe Exchange/Naloxone
At Haywood St. Wed. 11AM-3PM **W3, W4, W5**
At Firestorm Books Tue. 1:30PM-4PM **W1, W2**
VA Medical Center E1 298-7911 ext. 1198
1100 Tunnel Rd., Mon-Fri 8AM-4:30PM
WNCAP/NEPA S5 Syringe Exchange/Naloxone
554 Fairview Rd., Mon-Fri 9AM-5PM 252-7489
WNC Community Health Services 285-0622
257 Biltmore Ave., Minnie Jones Health Center
Medical and Dental: Mon-Fri 8AM-5PM **S1**

HOUSING/ALOJAMIENTO

Asheville Housing Authority S4 258-1222
Intake office in Aston Park Apts., applications for public housing. 165 S. French Broad Ave
Mon- Thu 9AM-4PM haca.org
Homeward Bound 19 N Ann St. **W3, W4, W5**
(AHOPE) Assistance towards permanent housing.
homewardboundwnc.org 252-8883

GOVERNMENT OFFICES/ OFICINAS DEL GOBIERNO

Div. Motor Vehicles (DMV) 1624 Patton Ave. **W3**
Next to Goodwill at end of bus route 782-9600
Buncombe County Courthouse 259-3400
60 Court Plaza., Mon-Fri 8:30AM-5PM
Buncombe Health Department 250-5000
Health and Human Services 40 Coxe Ave. (Food, Medicaid, & Health Services) 250-5500
Mon-Fri 8AM-5PM
Social Security Administration S2 866-572-8361
800 Centre Park Dr., Mon, Tue, Thu. Fri 9AM-4PM
Wed 9AM-12PM
Register of Deeds 205 College St. 250-4300
Mon-Fri 8AM-5PM, Vital Records, Notary Public
U.S. Post Office 33 Coxe Ave. 271-6428
Mon-Fri 8:30AM-5P, Sat 9AM-1PM. For other locations and hours call 1-800-877-7833.

FOOD PANTRIES/ DESPENSAS DE ALIMENTOS

(ID may be required)

ABCCM 24 Cumberland Ave (AHOPE ID) **N, N3**
North of I-240., Mon-Fri 8:30AM-4:30PM
Bethel SDA Church 238 S. French Broad Ave. **S4**
2nd and 4th Tuesday of the month 10AM-1PM
Catholic Charities 50 Orange St.
Wednesday 12:15PM-4PM by appointment only
Foster ACS 375 Hendersonville Rd. **S3**
Tuesday 9AM-11:30AM
Salvation Army 204 Haywood St. 253-4723
Wednesday 1:30PM-3:30PM, by appointment only
W3, W4, W5
WC Rescue Mission 225 Patton Ave. **W3, W4, W5**

LIBRARIES/ BIBLIOTECAS

Pack Memorial 67 Haywood St., **N, N3** 250-4700
Mon-Thu 10AM-8PM, Fri 10AM-6PM,
Sat 10AM-5PM, closed Sun
E. Asheville 902 Tunnel Rd. **E2** 250-4738
N. Asheville 1030 Merrimon Ave. **N1** 250-4752
W. Asheville 942 Haywood Rd. **W1** 250-4750
*Wi-Fi available and free internet access. Apply for library card with local ID.